

## Emerging Large and Corporate Business Award

### Express Couriers



*Stock photo: Express Couriers - Courier Post in action*

#### **Background:**

Express Couriers is one of New Zealand's leading express courier, logistic and distribution companies, combining the capabilities of Pace, CourierPost, Roadstar and Contract Logistics. They employ over 1700 staff and have 39 depots nationwide with a support office located in central Auckland.

Express Couriers operates within an industry that is inevitably dependant on transport infrastructure and equipment and especially fuel. The company has acknowledged these challenges and taken on a role of developing tools and strategies to minimise and mitigate its overall impact in order to pursue the highest level of economic and environmental efficiency.

#### **Some responses:**

Express Couriers has a genuine commitment to embedding sustainable best practice into its organisational fabric. The company has developed a five-year strategy for sustainability, and has invested considerable resources into measuring and managing every aspect of their business.

The refit of the CourierPost House building in Auckland was completed in February 2008, and incorporated many environmental options. The new standard will set a guide for construction of any new buildings and future renovation of existing buildings.





The company demonstrates a strong focus on social and community involvement. The charities and community groups supported by the company include: Starship Foundation (children's hospital), KidsCan ('food for kids' in low decile schools), Auckland Zoo, Wellington City Mission Foodbank, and sporting events such as the Wellington Round the Bays run and the Auckland marathon.

Express Couriers has invested in programmes focused on health and safety and staff well-being, including a partnership programme with ACC and intensive and ongoing training and monitoring of health and safety outcomes. The internal 'reward and recognition' programme now includes sustainability activities for support and staff.

Express Couriers has released a range of packaging products that are recyclable and made from fewer raw materials. Additionally, any returned and recycled materials are sold and the income is donated to charities.

**Judges comments from the National awards:**

- The Judges were impressed with the overall commitment to sustainability within the company's current business model
- Express Couriers is demonstrating excellent progress in the areas of health, safety and wellbeing.

**Judges comments from the SBN Northern regional awards:**

- The company has an ongoing programme of research into vehicle selection and operating systems, and has set an ambitious target to reduce its greenhouse gas emissions.

